

Kanopy

Streaming Video – NEW in 2022!



Kanopy is a subscription on-demand streaming video service. Kanopy works on PCs and Macs, on mobile devices and on many smart TVs. Each account is assigned 5 “play credits” per month.

WHAT YOU WILL NEED

- Kanopy mobile app or Kanopy web app (browser version)
- Valid Fairfax County library card and password (PIN)
- Valid email address
- Internet or Wi-Fi Connection
- PC, Mac, mobile device or smart TV

FIRST TIME KANOPY USERS – PCS

1. On PCs or Macs, go to bit.ly/fcplkan and select **Log In To FairfaxLibrary**.
2. Enter your library card number and password and select **Continue**.
3. To create an account, enter your name, the email you would like to use and a password (which must be at least 6 characters).
4. Select the link in your verification email to complete the Kanopy login process.

FIRST TIME KANOPY USERS – MOBILE DEVICES

1. On a Mobile Device, download the Kanopy app. Tap **Get Started**, tap **Find Library**, find **FairfaxLibrary**.
2. Follow steps 2-4 above.

KANOPY ON YOUR TV

1. Create your account on a PC or mobile device before downloading a Kanopy app for your TV.
2. Go to bit.ly/fcplkantv to find instructions for specific devices.
3. You can also view Kanopy on your TV by connecting your PC or laptop to your TV with an HDMI cable.

IF YOU ALREADY HAVE A KANOPY ACCOUNT WITH ANOTHER LIBRARY

You can add your Fairfax County library card to an existing Kanopy account.

1. Select **LOG IN** and sign in as you would for your other account.
 - On a PC, select your name from the top navigation bar and then select **My Memberships**. Select the red **Add a new membership** button, then search for Fairfax County and select **Add**.
 - In an app, tap the **≡ More** menu, tap **Memberships** and tap **Add a Library** at the bottom. Search for Fairfax County.
2. Enter your library card number and password. Select **Add** or **Verify**.
3. You must be in the Kanopy web app (browser) if you wish to change your default library. With an app, be in your default library to add any additional libraries.
4. Select **Home** (app) or **Kanopy** (PC) to search for a film.

WHAT DOES KANOPY OFFER?

Kanopy provides “enriching films that bridge cultural boundaries, spark discussion, and expand worldviews.” You’ll have access to 30,000+ films, documentaries, classics and indie titles. Find:

- Arthouse favorites
- British cinema
- The Criterion Collection
- The Great Courses
- Short Films
- World Cinema
- Kanopy Kids

TELL ME MORE!

- You will receive **5 Play Credits** at the beginning of each month. Play credits reset on the 1st of each month. Unused credits from the previous month expire and do not carry over.
- Once you press play, you automatically use one play credit. You then have 3 days to view each borrowed film as many times as you like. Titles expire after 3 days.
- Access to The Great Courses and Kanopy Kids videos does not count against your play credits. Viewing a trailer does not use any play credits. There are no late fees.
- Each episode in a series uses a separate play credit.
- Films cannot be downloaded, they only stream through the internet.

KANOPY KIDS

- Kanopy Kids is a collection of educational and entertaining movies, TV series, animated storybooks, live action and animated favorites containing content specifically for children. The focus is on content for children age 2-8.
- All Kanopy Kids content is available for 30 days on a rolling basis and does not count against your monthly 5 play credits.
- Parental controls are available for Kanopy Kids. These are best set up on a PC.

SEARCH AND NAVIGATE

- The web app (browser version) and mobile apps have different interfaces. Look at the top or bottom of the screen for **Browse** and a **Search** bar or magnifying glass. Search for a topic, film title, actor, etc. Use quotation marks when searching for an exact title or phrase. Use filters to customize your search.
- In the app, select the ≡ **More** menu in the lower right to find access to **Kanopy Kids**, **Settings** and **Help**. In the browser, select **Go to Kanopy Kids** in the upper right next to your name; select your name for **More**.

- After you have chosen a film, select the **Play** button ►. When you tap **Play**, you automatically use one of your 5 play credits.
- On a PC, select **Kanopy** in the upper left to return **Home**. In the app, when viewing a film, tap the screen to **pause** or ◀ at the top to return to your list. Tap **Home** to conduct another search.
- On a PC, to view a checked-out movie, select your name and then **Viewing History**. In an app, tap **My List**.
- Subtitles are available on most films. English subtitles are automatically offered on all non-English titles. On a PC, hover over the CC at the bottom of the film to select captions. In the app, tap the speech bubble when the film is playing.

KANOPY BROWSER FEATURES

Certain features are only available in the Kanopy browser and not in the apps. From the browser you can create playlists, post comments, share and embed films, change your default library and edit your profile.

SIGN OUT OF KANOPY

On a PC, select your name and then select **Log out**. In an app, tap the ≡ **More** menu, then **Sign Out**, then **Yes**.

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DO YOU HAVE MORE QUESTIONS?

KANOPY CAN HELP!

How do I set up Parental Controls?
Which computer browsers can I use?
Which devices are supported?
How can I adjust video quality?
Can I access transcripts?
Can I use my Kindle Fire with Kanopy?
How can I be sure I stream with Wi-Fi?
Can I share films and playlists?
Why did I get an error message when I tried to add my library card?

Access help in the Kanopy browser version at help.kanopy.com.

In the app, select the ≡ **More** menu in the lower right corner in an app and then select **Help**.